

April 9, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

International Service Impacts for April 10, 2020

Effective April 10, 2020, the Postal Service™ will temporarily suspend international mail acceptance to destinations where the **foreign postal operator has indicated** that they are unable to process or deliver international mail or services originating from the United States.

Customers are asked to refrain from mailing items addressed to the following countries, **until further notice**:

Curacao	Mauritius
Malawi	Nepal

In addition, effective April 10, 2020, the Postal Service will temporarily suspend international mail acceptance to destinations **where air and sea transportation is unavailable due to widespread cancellations and restrictions into the area**. Customers are asked to refrain from mailing items addressed to any of the following countries, **until further notice**:

Burundi	Lesotho
Cuba	New Guinea
Democratic Republic of the Congo	Republic of Congo
Guinea Bissau	Rwanda
Guyana	UAE
Kenya	Zambia
Kiribati	

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

For already deposited items, other than Global Express Guarantee (GXG®), Postal Service employees will endorse the items as "Mail Service Suspended — Return to Sender" and then place them in the mail stream for return.

For any returned item bearing a customs form, the Postal Service will, upon request, refund postage and fees on mail returned due to the suspension of service.

For all other returned items not bearing a customs declarations form, the Postal Service will, upon request, refund postage and fees on mail returned due to the suspension of service, or the sender may re-mail them with the existing postage once service has been restored. When remailing under this option, customers must cross out the markings "Mail Service Suspended — Return to Sender."

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

USPS is closely monitoring the situation and will continue to update customers until the situation returns to normal. Please visit our International Service Alerts page for the most up to date information https://about.usps.com/newsroom/service-alerts/international/?utm_source=residential&utm_medium=link&utm_campaign=res_to_intl

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)