

April 9, 2020

DMM Advisory

Keeping you informed about classification and mailing standards of the United States Postal Service

UPDATE 19: International Mail Service Disruptions Due to COVID-19

On April 9, 2020, the Postal Service™ received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following countries have announced changes to previously announced service disruptions:

Latvia *UPDATE*: Latvijas Pasts has advised that the state of emergency has been extended until at least May 12, 2020. Therefore, the situation of force majeure previously declared by Latvijas Pasts is being extended until further notice. Latvijas Pasts can no longer guarantee service delivery standards and significant delays should be expected.

Montenegro *UPDATE*: Montenegro Post has advised that it is now able to send mail to: Austria, Bosnia and Herzegovina, Croatia, Italy, Serbia and Slovenia. Furthermore, it is able to accept all inbound mail from: Croatian Post, Croatian Post Mostar, Post of Serbia and Pošta Slovenije.

Netherlands *UPDATE*: PostNL has advised that effective March 16, 2020 alternative proofs of delivery were implemented for all international inbound items that would normally require a signature. Alternatives include: signature of the delivery person, the last three digits of the addressee's identification card, or simply a proof of delivery scan event. This temporary measure will be effective until further notice.

Papua New Guinea *UPDATE*: Post PNG has advised that the measures taken to minimize the spread of COVID-19 have been extended for a further two months, until June 1, 2020.

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The DMM Advisory will continue to update mailers regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>

The *Domestic Mail Manual* (DMM®) and DMM Advisories are available on *Postal Explorer*® (pe.usps.com)