

UPDATE 18: International Mail Service Disruptions Due to COVID-19

On April 8, 2020, the Department of State notified the Postal Service™ that effective April 9, 2020 through May 8, 2020 diplomatic mail will be temporarily suspended to the following ZIP codes:

City	State	ZIP Code
DPO	AE	09175-9997
DPO	AE	09178-9997
DPO	AE	09283-9997
DPO	AE	09289-9997
DPO	AE	09488-9997
DPO	AE	09489-9997
DPO	AE	09614-9997
DPO	AE	09701-9997
DPO	AE	09734-9997
DPO	AE	09802-9997
DPO	AE	09808-9997
DPO	AE	09813-9997
DPO	AE	09817-9997
DPO	AE	09820-9997
DPO	AE	09826-9997
DPO	AE	09828-9997
DPO	AE	09831-9997
DPO	AE	09836-9997
DPO	AE	09842-9997
DPO	AE	09846-9997
DPO	AE	09854-9997
DPO	AE	09857-9997

City	State	ZIP Code
DPO	AE	09860-9997
DPO	AE	09864-9997
DPO	AE	09867-9997
DPO	AE	09869-9997
DPO	AE	09895-9997
DPO	AA	34004-9997
DPO	AA	34011-9997
DPO	AA	34020-9997
DPO	AA	34022-9997
DPO	AA	34024-9997
DPO	AA	34030-9997
DPO	AA	34031-9997
DPO	AA	34032-9997
DPO	AA	34033-9997
DPO	AA	34034-9997
DPO	AA	34035-9997
DPO	AA	34036-9997
DPO	AA	34039-9997
DPO	AA	34068-9997
DPO	AP	96210-9997
DPO	AP	96532-9997

Additionally, the Postal Service received notifications from various postal operators regarding changes in international mail services due to the novel coronavirus (COVID-19).

The following country has suspended certain mail services:

Kuwait UPDATE: Kuwait Postal Sector has extended the suspension of all inbound and outbound letter-post, parcel-post and Express Mail Service (EMS) items until May 1, 2020. Therefore, the situation of force majeure declared previously is to be extended until May 1, 2020.

Luxembourg UPDATE: Post Luxembourg has advised that the delivery of letter post will be suspended on April 10, 2020, until further notice.

Unless otherwise noted, service suspensions to a particular country do not affect delivery of military and diplomatic mail.

The following countries have announced service disruptions:

Nepal UPDATE: Nepal Post has advised that all international flights are further suspended until April 30, 2020. The lockdown remains in force until April 15, 2020. Collection, transmission and delivery of all postal products is significantly impacted.

Spain UPDATE: Correos y Telégrafos has advised that, owing to the suspension of flights to and from Spain, it is currently able to send mail (letter-post, parcel-post and EMS items) and parcels to the following countries only; Austria, Belgium, Brazil, Canada, China, Colombia, Finland, France, Germany, Hungary, India, Ireland, Israel, Italy, South Korea, Netherlands, Portugal, Russia, Sweden, Switzerland, United Kingdom, and United States of America. The Spanish Government has extended the state of alert until April 26, 2020 in order to reduce the risk of the spread of the novel coronavirus. This state of alert may be further extended. As a result, the distribution of international mail will be subject to major delays until the situation returns to normal.

Vietnam UPDATE: VNPost has advised that that the government is extending the measures to minimize the spread of COVID-19 to nine new locations (see red text). Delivery of letter-post, parcel-post and EMS items may be delayed to the following areas:

Bac Ninh (220000-229999)	Binh Duong (820000-829999)	Can Tho (900000-909999)
Dac Lac (630000-639999)	Dong Nai (810000-819999)	Khanh Hoa (650000-659999)
Lang Son (240000-249999)	Long An (850000-859999)	Tra Vinh (940000-949999)
Ha Noi (100000-159999)	Hai Phong (180000-189999)	Quang Ninh (200000-209999)
Soc Trang (950000-959999)	Hung Yen (160000-169999)	Quang Binh (510000-519999)
Quang Nam (560000-569999)	Da Nang (550000-559999)	Hau Giang (910000-919999)
Binh Dinh (590000-599999)	Bac Giang (230000-239999)	Hue (530000-539999)
Thai Nguyen (250000-259999)	Ninh Thuan (660000-669999)	Kien Giang (920000-929999)
Quang Tri (520000-529999)	Ha Tinh (480000-489999)	Nghe An (460000-479999)
Ninh Binh (430000-439999)	Ho Chi Minh (700000-769999)	Thanh Hoa (440000-459999)

These service disruptions affect Priority Mail Express International® (PMEI), Priority Mail International® (PMI), First-Class Mail International® (FCMI), First-Class Package International Service® (FCPIS®), International Priority Airmail® (IPA®), International Surface Air Lift® (ISAL®), and M-Bag® items.

The P&C Weekly will continue to update employees regarding new service disruptions as they are received. For a full list of international service disruptions, please visit <https://about.usps.com/newsroom/service-alerts/international/welcome.htm>